



Lakeland Dairies

Privacy Notice

This Privacy Notice is issued by Lakeland Dairies Co-op Society Ltd of Killeshandra, Co Cavan (the “**Company**”, “**we**”, “**us**”, “**our**”). We take our responsibilities under applicable data protection law,

including the General Data Protection Regulation and implementing legislation such as the Irish Data Protection Act 2018 and the UK Data Protection Act 2018 (“**Data Protection Law**”), as applicable, very seriously.

The purpose of this notice is to inform you of the data relating to you that we may collect and use and the uses (including disclosures to third parties) we may make of such data. This Privacy Notice is addressed to the following categories of individuals:

1. Milk Suppliers of Lakeland Dairies

Personal Data that we Collect and Process

We may collect and process data relating to you during the course of our relationship with you. Such data may include:

Where you are a **Milk Supplier** of Lakeland Dairies:

- *[your name and contact details, including your address, phone number and email address;*
- *business contact information;*
- *your bank account details, including your account number and sort code; and*
- *any other personal information you have provided directly to us.]*

Purposes of Processing and Legal Basis

We, and third party service providers acting on our behalf, will use personal data relating to you for various purposes.

Where you are a **Milk Supplier** of Lakeland Dairies, these purposes may include:

- *for the administration of your supplier account, (including to supply you with the products or services);*
- *to deal with any queries you may have;*
- *for billing and payment purposes;*
- *subject to any marketing preferences that you have indicated to us, for marketing purposes in order to inform you of products and services and promotions which may be of interest to you; or*
- *for the performance of our supplier agreement with you*
- *providing milk quality results*
- *dealing with any complaints, disputes or legal proceedings.*



The legal bases on which we collect, process and transfer your personal data are:

- *that this is necessary for the performance of our supplier contract with you;*
- *that this is necessary for compliance with a legal obligation that applies to us; and*
- *that this is necessary for the purposes of our legitimate interests or the legitimate interests of a third party to whom we provide your personal data. We will not process your personal data for these purposes if our or the third party's legitimate interests should be overridden by your own interests, rights and freedoms. The legitimate interests for which we process your personal data include our legitimate interests in:*
 - *conducting our business in a responsible and commercially prudent manner;*
 - *preventing, investigating or detecting theft, fraud or other criminal activity; and*
 - *pursuing our corporate and social responsibility objectives.*

Recipients of Data

We may disclose your personal data to third party recipients in connection with the above purposes, including:

Where you are a **Milk Supplier** of Lakeland Dairies:

- *[to third parties who we engage to provide services to us, such as professional advisers, auditors and outsourced service providers;*
- *to other members of our corporate group;*
- *to business partners and/or possible acquirers of the company or investors (and our and/or their advisers);*
- *to competent regulatory authorities and bodies as requested or required by law;*
- *insert any other third party recipients of personal data]*

Retention

- Where you are a **Supplier** of Lakeland Dairies we will retain your personal data for the duration of your engagement with us and for such a period of time after your contract ends as is necessary to comply with our obligations under applicable law and, if relevant, to deal with any claim or dispute that might arise in connection with your contract.

Transfers Abroad

In connection with the above we will not transfer your personal data outside the European Economic Area.

Requirement to Provide Data

Where you are a **Supplier** of Lakeland Dairies: *Contractual obligation to provide certain personal data for the performance of the agreement*



Your rights

You have the following rights, in certain circumstances and subject to certain restrictions, in relation to your personal data:

- the right to access your personal data;
- the right to request the rectification and/or erasure of your personal data;
- the right to restrict the use of your personal data;
- the right to object to the processing of your personal data;
- where we are processing personal data based on this being necessary for the performance of a contract with you, the right to receive your personal data, which you provided to us, in a structured, commonly used and machine-readable format or to require us to transmit that data to another controller;

In order to exercise any of the rights set out above, you can contact us at dataprotection@lakeland.ie

Complaints

If you are not happy with the way we have used your information or addressed your rights, you have the right to make a complaint to the Data Protection Commission by emailing info@dataprotection.ie